

Terms and Conditions

No breakage deposit, but we kindly request that guests leave the facility in the same condition it was entrusted to them. Cleaning services are available upon request to guests staying for lengthy periods of time.

This is a strictly non-smoking facility.

Unfortunately no pets can be accommodated.

A 50% deposit is payable to reserve the apartment and full payment is required prior to occupation.

The owners cannot be held accountable for any accidents and/or theft. They are satisfied that the services rendered are of high standard and to the best of their ability.

The right of admission is strictly applied.

The unit is situated in a residential area surrounded by a GREEN ZONE. We ask that guests respect the environment at all times.

Laundry services are available upon request to guests staying for lengthy periods of time.

Guests are welcome to check in from 14:00 on the day of arrival and are required to hand over their keys by 10:00 on the day of departure. Late departure will automatically entail an additional day rate unless otherwise agreed upon.

A minimum stay of 2 nights per booking is required during high season.

The entire building is equipped with an alarm system and the area is patrolled by Yzerfontein Armed Response. The alarm, however, will only be used upon the request of and with the full knowledge of our guests.

Guests must please take note that Yzerfontein has no full time medical practitioner on call but has the professional services of a very reliable medical response team.

A basic cancellation policy applies: 0 to 14 days prior to dates booked: No refund / More than 14 days prior to dates booked: 50% of deposit paid will be refunded. Please note that the percentage refundable is determined by seasonal demand.

Additional services and information

Additional services

Housekeeping service	R150.00 per service
Shuttle service to/from Cape Town International Airport	Cost to be confirmed upon reservation

Room Rate (Terms & Conditions apply)

Please see our rate card for current rates.

A set rate for facility per night applies. An additional rate per child under the age of 13 will be charged. An additional fee will be charged for guests staying for only one night.

Please contact us for weekday rates and out-of-season rates.

FOR OFFICE USE ONLY



Facilities and Amenities

Cooking

Fridge / freezer

Microwave

Crockery and Cutlery

Gas stove / pots & pan

Accommodation

Linen

Cupboards

Blankets

En-Suite

Shower

Basin

Toilet

Hair Dryer

Exterior

Braai/Barbeque equipment

Garden chairs / table

On REQUEST

* Towels and a heater available on request

* See additional services